

# PSW ONLINE EDUCATION

## Frequently Asked Questions



### How do I get started?

PSW partners with Lecture Panda to offer continuing pharmacy education. To get started, select or click the desired learning activity link. Within LecturePanda complete registration. You will need to know your NABP ID in order to register and make sure to use the same email address that is associated with your PSW account. (Not sure what email that is, [check your profile](#)).

### How do I claim continuing education?

After watching the video, listening to the podcast, and/or reviewing the assigned readings, learners will be asked to complete a post-quiz and assessment of learning. Learners must receive a passing grade to move forward. All learners will also be required to complete a session/speaker evaluation. Within Lecture Panda, you can then claim your CE.

### Who should you contact if you cannot remember your NABP e-PID or e-Profile login?

You should contact NABP at 847-391-4406 or at [help@nabp.pharmacy](mailto:help@nabp.pharmacy)

### How long does it take to see the CE earned in my NABP/CPE-Monitor?

After claiming CE and upon successful completion of all required elements of the learning product and/or the live training, LecturePanda automatically sends your information along to CPEMonitor. Credits will be displayed within your NABP/CPE-Monitor within 24 hours. If you don't see your CE credits after 24 hours, please call the PSW office at 608-827-9200 or email us at [info@pswi.org](mailto:info@pswi.org).

*You are responsible for logging into CPEMonitor to ensure credit has been posted after successful completion of the course. PSW is unable to assist after 60 days have elapsed.*

### How long do I have to submit CE credits after completing a course/learning activity?

Live CE credits MUST be claimed within 60 days after attending the live learning activity. Credits cannot be submitted after that timeframe. Home-study credits can be claimed until the lecture end date/time noted in Lecture Panda.

**I need a copy of my education and/or training certificate for my leader/organization/etc. Where do I find a copy?**

Upon successful completion of a module in the online learning platform, LecturePanda, an electronic PDF of your certificate will be automatically generated. This document can be downloaded or printed from LecturePanda. PSW does not print/mail hard copies of certificates.

Learners can use the self-service portal to download certificates and access their course history through Lecture Panda. Create your own account (either during course registration by checking the “Create Account” option, or directly on the LecturePanda login page). This streamlined process uses secure email verification and automatically links existing course history. You can quickly see course status, date of completion, and even print a certificate for completed courses.

**I don't have a NABP number, how can I register for education without a NABP number?**

Students: Select the “*Student*” category, this will allow you to register for the course, review the course material, and if you successfully pass the course to receive a completion certificate that you could share with your employer.\*

Non-Certified Pharmacy Technicians: Select the “*Technician – Not Certified*” category, this will allow you to register for the course, review the course material, and if you successfully pass the course to receive a completion certificate that you could share with your employer.\*

If prompted to include a NABP number, please enter 000000 (6-zeros).

*\*Please note: No CE information will be transmitted to NABP/CPE Monitor.*

**Does PSW offer refunds if I don't complete the course before the course expires?**

No. PSW does not offer refunds for education offered through Lecture Panda. Play close attention to any expiration or registration expiration dates.

**Can I transfer my course registration to a colleague?**

No. Educational courses offered through Lecture Panda cannot be transferred to others.

**I'm a certified pharmacy technician. Where do I show proof of my CE completion so I can renew my certification?**

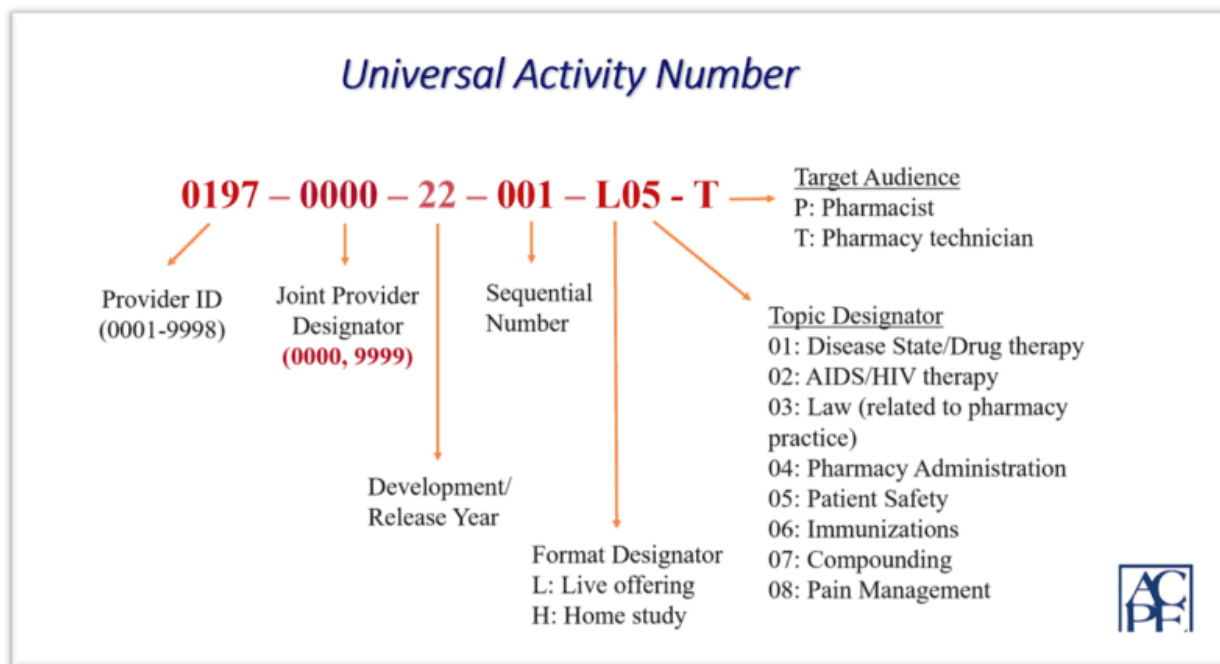
PSW offers lots of pharmacy technician eligible ACPE accredited CE. Recertification is managed by PTCB. [Click here to learn more.](#)

**I'm a Board Certified (BPS) Pharmacist. Where can I find activities that count toward BPS Recertification?**

In 2022, PSW applied to become a BPS-approved provider, pushing hard for PSW to be recognized as a BPS recertification education provider. Despite our best efforts, BPS only awarded provider status to a small group of national organizations, and PSW wasn't selected. As a result, under BPS regulations, we are not permitted to offer BPS-recognized CE. The next application cycle is in 2030. But that doesn't stop PSW from supporting member growth! PSW continues to provide CE that fits into annual Continuing Professional Development (CPD) plans and experiences that qualify for CPD credit from BPS. More details are available on the [PSW Professional Development page](#).

### I'm looking for specific CE offering types. How do I find specific CE?

The ACPE UAN is formatted in a specific way with each section of the number providing you with important information. The information that is found within a UAN can help you determine if it is the right course for you.



## VIRTUAL IMMUNIZATION COURSE QUESTIONS

### Where do I send my completed Immunization Demonstration Worksheet?

Email your completed demonstration worksheet to [info@pswi.org](mailto:info@pswi.org). Remember to include your first and last name and the name of your course.

Additionally, the demonstration worksheet cannot be accepted if it is not complete! The worksheet must be signed by a vaccination certified pharmacist, signed by you – the learner, and all check boxes must be recorded as complete.

### My organization doesn't offer subcutaneous or intranasal vaccines. Do I have to complete a demonstration of those routes of administration?

Yes. The PSW course required demonstration of all three routes. If you don't complete this demonstration, you will be required to re-assess and submit an updated and complete Immunization Demonstration Worksheet.

### Do I have to share a copy of my BLS certification?

Yes! To successfully complete the PSW Virtual Immunization course, you must show proof of BLS certification and share that document with PSW to be kept on file. Send your certificate to [info@pswi.org](mailto:info@pswi.org). Remember to include your first and last name, and the name of the course.